



Head Office:

Unit 3, Calder Close,
Durkar, Wakefield,
WF4 3BA.

Tel: 01924 562 251

Email: info@thomasniamh.com

Web: www.thomasniamh.com

Quality Policy

Thomas Niamh Contracting Ltd is committed to delivering products, services & workmanship of the highest quality that will fully satisfy all our customers & clients requirements.

A continuing quality improvement plan will be implemented, monitored & maintained and will be achieved by our staff working together towards our success.

We provide committed staff to every customer & client who are dedicated to providing a professional before and aftercare service.

Our aim through consultation with clients, staff and partnerships and ongoing staff training is to continually improve our services to provide the highest standards throughout our industry.

Quality Policy Statement

- The Directors take full responsibility for quality
- We will endeavour to comply with all legislative and customer / client requirements.
- We will continue to provide a high standard of service to our customers / clients.
- We are committed to training our staff to the highest standards and in communicating with them at all times, to obtain essential feedback, enabling an efficient service.
- Quality systems will be continually monitored and reviewed to evaluate effectiveness in customer / client satisfaction and compliance with our procedures.

As a company we are committed to achieving and complying with ISO/BBA certification requirements to continually improve the effectiveness of our quality management systems and providing the highest quality service to all our customers/clients.

Signed

Andrew Thackray
On behalf of Thomas Niamh Contracting Ltd